

Build Quentin Right !

Stakeholder Conference

Saturday, April 10th, 2010
from 10AM to 3PM

Palatine Senior Citizen Center
505 South Quentin Road
Palatine, IL

Principles

- In order to be successful, complex projects must follow the “What – Why – How” principle:
 - First it needs to be determined, WHAT is required or needed
 - Then it is asked WHY is this needed and by WHOM.
 - Only then can a successful solution (the HOW) be designed - when it is well understood WHAT is needed by WHOM and WHY.
- In this stakeholder conference, we seek to document:
 - WHO are all the stakeholders impacted by the Quentin rebuild
 - WHAT do they need from the rebuilt road
 - WHY do they have these needs

Ground Rules

- We will determine a complete picture of stakeholders and their needs. All input from all participants directed to that goal is valued and considered.
- Participants must come with an open mind and participate openly and honestly.
- We will have a civilized discussion without disruptions
 - Participants will treat each other with respect and dignity.
 - Personal attacks will not be accepted
 - Facilitators will direct discussions if necessary
 - We will not discuss solutions

Who is a stakeholder?

stake·hold·er, noun, \ˈstāk-ˌhōl-dər

One who is involved in or affected by a course of action

Anyone impacted by Quentin Road or involved in the rebuild project.

- Residents and businesses located on Quentin Road or in the neighborhoods on the east side of the road
- Commuters who use this segment of the road regularly in vehicles, on bicycles, or on foot
- Users, visitors, volunteers, and staff of the Deer Grove Forest Preserve
- Recreational users (such as bikers, walkers, runners, equestrians)
- The tax payers who fund the rebuild and ongoing road maintenance
- ...

What is a need?

need, noun, \ˈnēd

A lack of something requisite, desirable, or useful

Examples for needs for various stakeholders:

- The ability to safely turn into and out of side streets and the two parts of the Forest Preserve
- The ability to walk along Quentin Road at any time of the day
- The ability of school children to bike to school
- The ability for walkers, runners, bikers, and equestrians to safely travel between Deer Grove East and West
- ...

The Process

- Today we seek to document a complete picture of stakeholders and their needs with respect to the road
- We will keep possible solutions out of the discussion
 - “Five Lanes” is not a need (neither is “Three Lanes”)
 - The number of lanes is a design trade-off decision that cannot be made until all needs are determined
- Discussions are lead by facilitators in groups focusing on these topic areas:
 - Road Safety and Capacity
 - Sidewalk and Bike Path
 - Forest Preserve Needs

The Process (cont.)

- Each group will focus on their respective topics
- The facilitator will direct the discussion to ensure an orderly, honest, and courteous discussion
- The facilitator will direct the group to stay focused on the determination of stakeholders and their needs.
- All relevant group input will be recorded and the findings of all groups will be aggregated and published
- Please provide feedback and input on topics not discussed on the forms provided or at <http://BuildQuentinRight.com>